



QUALITY POLICY

Abrolhos Steel is a West Australian owned interstate transport company providing safe, reliable quality transport solutions to our customers within Western Australia and the Northern Territory.

The Management and Staff of Abrolhos Steel are committed to the continual improvement of our quality management system, and quality service provision, which meet and exceed customer expectations and requirements.

Quality Objectives

The management and staff at Abrolhos Steel are committed and will strive to:

- Provide a high-quality service in a cost-efficient manner,
- Remain competitive in the marketplace and expand our clientele
- Continually meet our contractual requirements, whilst adhering to all relevant regulatory and statutory requirements.
- Ensure all Management and Staff are appropriately trained and competent to fulfil our obligations and requirements to our customers.
- Follow up on service and product provisions to ascertain that our goals and objectives are being achieved

To achieve our objectives, we will

- Continually improve our quality management system.
- Define and meet objectives by documenting and monitoring measurable quality targets.
- Conduct regular management review meetings to ensure our quality management system is reviewed and controlled appropriately.
- Remain compliant with statutory regulatory and other requirements.
- Apply the “Plan, Do, Check, Act” methodology within our quality management system.
- Apply “Risk Based Thinking” within our operations and processes.
- Ensure the quality management system is conformant and certified to ISO 9001.
- Training, education and communication with employee’s, contractors, customers, visitors, and other interested parties regarding this policy where necessary.
- Conduct audits of key processes within the business as part of our continual improvement process.

This policy statement is issued to clearly indicate the importance and our commitment to the Quality Management System. This policy will be reviewed at least annually.

Philip Martin

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Managing Director

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